



NEMSA IMPARTIALITY POLICY

- The Top Management at NEMSA is committed to ensure impartiality and objectivity in its certification activities and manage any conflict of interests so as to prevent bias from our certification process.
- NEMSA commits to act impartially in relation to its applicants, candidates, and certified persons.
- NEMSA shall ensure that policies and procedures for certification of persons are fair among all applicants, candidates and certified persons.
- NEMSA shall not be restricted on the grounds of undue financial or other limiting conditions, such as membership of an association or group.
- NEMSA shall not use procedure to unfairly impede or inhibit access by applicants and candidates
- NEMSA shall be responsible for the impartiality of its certification activities and shall not allow commercial, financial or other pressures to compromise impartiality.
- NEMSA understands threats to impartiality that include, but are not limited to, self--interest, relationship of personnel, financial interests, favoritism, conflict of interest, familiarity, and intimidation.
- NEMSA periodically conducts a threat analysis to determine the potential, both real and perceived, of an individual or an organization to influence certification.
- NEMSA shall analyse, document and eliminate or minimize the potential conflict of interest arising from certification.
- NEMSA will comply with the requirements of ISO 17024:2012, applicable accreditation bodies and ensure impartiality for all its personnel related to the certification activities from time to time.



To demonstrate effective Implementation of Impartiality policy of NEMSA, we will

- i. Not provide any training services for realization, continuity and sustenance of certification.
- ii. Not take certification related decisions under any influences.
- iii. Not restrict certification on the grounds of undue financial or other limiting conditions, such as membership of any association, or group.
- iv. Not use unfair means to impede or inhibit access by applicants and candidates.
- v. Not state or imply that certification would be simpler, easier, faster or less expensive if any specified education/training services are used.
- vi. Take action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organization.
- vii. Ensure that our personnel, both external and internal, or committees/examiner/invigilator, who could influence certification activities will not allow any commercial, financial or other pressures to compromise impartiality.
- viii. Not carry-out business with any institutions inducing pressures to compromise impartiality.